

| OL&I LACPG Scorecard                                      |         |         |              | Draft February 2011                                       |                                    |                  |              |
|---|---------|---------|--------------|---|------------------------------------|------------------|--------------|
| KPIs for Economy / Personal Safety OL&I                   |         |         |              | KPIs for Infrastructure / Wellbeing OL&I                  |                                    |                  |              |
|   | Target  | Actual  | Status Trend |   | Target                             | Actual           | Status Trend |
| Business start ups supported OL&I                         | 13      | 26      |              | AWAIT DATA - Condition of roads OL&I                      |                                    |                  |              |
| AWAIT DATA - Investment, jobs & training per REAP in OL&I |         |         |              | Streetscene Officer Service - number of fines issued OL&I |                                    |                  |              |
| LPI08 - Dunstaffnage Castle                               | 31,218  |         |              | LEAMS - OL&I monthly average                              | 74                                 | 73               |              |
| Visitor numbers to OL&I VICs                              | 292,238 | 157,964 |              | Improvements in Children's Play Facilities OL&I           |                                    |                  |              |
| CHORD - Oban - OB01 Bay Harbour                           |         | Green   |              | Older People - OL&I                                       |                                    | Green            |              |
| No of scheduled flights at Oban airport                   | 130     | 144     |              | Adult Protection - OL&I                                   |                                    | Green            |              |
| Average flight capacity - scheduled flights               | 4.0     | 6.3     |              | Learning Disability - OL&I                                |                                    | Red              |              |
|   |         |         |              | Mental Health - OL&I                                      |                                    | Green            |              |
| Road traffic collisions OL&I                              | 25.2    | 15.0    |              | Children in Care - OL&I                                   |                                    | Red              |              |
| Drug crimes OL&I  | 30.6    | 37.0    |              | Adult Literacy - OL&I                                     |                                    | Green            |              |
| Anti-social behaviour OL&I                                | 397.3   | 264.0   |              | AWAIT DATA - Uptake of benefits & welfare rights OL&I     |                                    |                  |              |
| Perception - fear of crime OL&I                           |         |         |              | AWAIT DATA - No of affordable houses built OL&I           |                                    |                  |              |
| AWAIT DATA - No of joint working initiatives OL&I         |         |         |              | HMIE positive School Evaluations - OL&I                   |                                    | 100 %            |              |
|   |         |         |              | HMIE overall average score per inspection - OL&I          | 0.0 %                              | 0.0 %            |              |
| Population OL&I   | 20,231  |         |              | Customer Feedback OL&I                                    | No. of Surveys in period           | Await local data |              |
| % OL&I population that are of working age                 | 63.9 %  |         |              |   | No. with Satisfaction above target |                  |              |
| Number of dwellings OL&I                                  | 10,705  |         |              |   |                                    |                  |              |

| B&C LACPG Scorecard                                   |  |  | FQ2 11/12 | Draft January 2011 |                       |       | FQ2 11/12  |                                    |        |                  |       |   |   |
|---|--|--|-----------|--------------------|-----------------------|-------|--|------------------------------------|--------|------------------|-------|---|---|
| KPIs for Economy / Personal Safety B&C                |  |  | Target    | Actual             | Status                | Trend | KPIs for Infrastructure / Wellbeing B&C                  | Target                             | Actual | Status           | Trend |   |   |
| Business start ups supported B&C                      |  |  | 13        | 11                 | R                     | ↑     | AWAIT DATA - Condition of roads B&C                      |                                    |        |                  |       |   |   |
| Visitor numbers to Dunoon VIC                         |  |  | 20,261    | 21,081             | G                     | ↑     | Streetscene Officer Service - number of fines issued B&C |                                    |        | 0                |       | → |   |
| Visitor numbers to Rothesay VIC                       |  |  | 71,173    | 52,151             | R                     | ↑     | LEAMS - B&C Bute   |                                    |        | 73               | 77    | G | ↓ |
| CHORD - Dunoon - DN01 Dunoon Waterfront               |  |  |           | Green              | G                     | →     | LEAMS - B&C Cowal  |                                    |        | 72               | 75    | G | ↑ |
| B&C02.1.3 Milton Burn - REVISED - Design/Construction |  |  | 46 %      | 44 %               | R                     | ↑     | Improvements in Children's Play Facilities B&C           |                                    |        |                  |       |   |   |
| CHORD - Rothesay - RY01 Rothesay THI                  |  |  |           |                    |                       |       | Older People - B&C                                       |                                    |        | Green            | G     | → |   |
| CHORD - Rothesay - RY02 Pavilion                      |  |  |           |                    |                       |       | Adult Protection - B&C                                   |                                    |        | Green            | G     | → |   |
| Road traffic collisions B&C                           |  |  | 15.4      | 9.0                | G                     | →     | Learning Disability - B&C                                |                                    |        | Red              | R     | → |   |
| Drug crimes B&C                                       |  |  | 44.4      | 54.0               | R                     | ↓     | Mental Health - B&C                                      |                                    |        | Green            | G     | → |   |
| Anti-social behaviour B&C                             |  |  | 568.3     | 372.0              | G                     | ↓     | Children in Care - B&C                                   |                                    |        | Green            | G     | → |   |
| AWAIT DATA - No of joint working initiatives B&C      |  |  |           |                    |                       |       | Adult Literacy - B&C                                     |                                    |        | Green            | G     | ↑ |   |
| Perception - fear of crime B&C                        |  |  |           | 13.7 %             |                       | →     | B&C Events & Festivals                                   |                                    |        |                  |       |   |   |
| B&C Experiential Learning Events - Attendees          |  |  |           |                    |                       |       | AWAIT DATA - Uptake of benefits & welfare rights B&C     |                                    |        |                  |       |   |   |
|   |  |  |           |                    |                       |       | AWAIT DATA - No of affordable houses built B&C           |                                    |        |                  |       |   |   |
|   |  |  |           |                    |                       |       | HMIE positive School Evaluations - B&C                   |                                    |        | 100 %            |       | → |   |
|   |  |  |           |                    |                       |       | HMIE overall average score per inspection - B&C          |                                    |        | 0.0 %            | 0.0 % | G | → |
| Population B&C  |  |  | 21,821    |                    | Customer Feedback B&C |       |  | No. of Surveys in period           |        | Await local data |       |   |   |
| % B&C population that are of working age              |  |  | 59.1 %    |                    |                       |       |  | No. with Satisfaction above target |        |                  |       |   |   |
| Number of dwellings B&C                               |  |  | 13,025    |                    |                       |       |  |                                    |        |                  |       |   |   |

| H&L LACPG Scorecard                                   |        |                         |              | Draft December 2010                                      |                                    |                  |              |
|---|--------|-------------------------|--------------|--|------------------------------------|------------------|--------------|
| KPIs for Economy / Personal Safety H&L                |        |                         |              | KPIs for Infrastructure / Welbeing H&L                   |                                    |                  |              |
|   | Target | Actual                  | Status Trend |  | Target                             | Actual           | Status Trend |
| Business Start Ups H&L                                | 28     | 31                      |              | AWAIT DATA - Condition of roads H&L                      |                                    |                  |              |
| AWAIT DATA - Investment, jobs & training per REAP H&L |        |                         |              | Streetscene Officer Service - number of fines issued H&L |                                    |                  |              |
| Visitor numbers to Helensburgh VIC                    | 11,615 | 11,422                  |              | LEAMS - H&L Helensburgh                                  | 72                                 | 72               |              |
| CHORD - Helensburgh - HH01 Town Centre                |        | Green                   |              | Improvements in Children's Play Facilities H&L           |                                    |                  |              |
| CHORD - Helensburgh - HH02 West Bay Esplanade         |        | Green                   |              | Older People - H&L                                       |                                    | Red              |              |
| FS06aM3h Office Rationalise Business Case - H'burgh   |        | Delayed and rescheduled |              | Adult Protection - H&L                                   |                                    | Green            |              |
| ABC07aM2 - Schemes on A818 - OBSOLETE                 |        |                         |              | Learning Disability - H&L                                |                                    | Green            |              |
|   |        |                         |              | Mental Health - H&L                                      |                                    | Green            |              |
|   |        |                         |              | Children in Care - H&L                                   |                                    | Green            |              |
|   |        |                         |              | Adult Literacy - H&L                                     |                                    | Green            |              |
| Road traffic collisions H&L                           | 24.6   | 24.0                    |              | AWAIT DATA - No of community transport initiatives H&L   |                                    |                  |              |
| Drug crimes H&L                                       | 58.2   | 81.0                    |              | AWAIT DATA - No of events & festivals supported H&L      |                                    |                  |              |
| Anti-social behaviour H&L                             | 541.0  | 524.0                   |              | AWAIT DATA - Uptake of benefits & welfare rights H&L     |                                    |                  |              |
| Perception - fear of crime H&L                        |        |                         |              | AWAIT DATA - No of affordable houses built H&L           |                                    |                  |              |
| AWAIT DATA - No of joint working initiatives H&L      |        |                         |              | HMIE positive School Evaluations - H&L                   | 75 %                               | 100 %            |              |
|   |        |                         |              | HMIE overall average score per inspection - H&L          | 0.0 %                              | 0.0 %            |              |
| Population H&L  |        |                         |              | Customer Feedback H&L                                    | No. of Surveys in period           | Await local data |              |
| % H&L population that are of working age              |        |                         |              |  | No. with Satisfaction above target |                  |              |
| Number of dwellings H&L                               |        |                         |              |  |                                    |                  |              |

| MAKI LACPG Scorecard                                      |         |         |              | Draft February 2011                                       |                                    |                  |              |
|---|---------|---------|--------------|---|------------------------------------|------------------|--------------|
| KPIs for Economy / Personal Safety MAKI                   |         |         |              | KPIs for Infrastructure / Wellbeing MAKI                  |                                    |                  |              |
|   | Target  | Actual  | Status Trend |   | Target                             | Actual           | Status Trend |
| Business start ups supported MAKI                         | 13      | 17      |              | AWAIT DATA - Condition of roads MAKI                      |                                    |                  |              |
| AWAIT DATA - Investment, jobs & training per REAP in MAKI |         |         |              | Streetscene Officer Service - number of fines issued MAKI | 0                                  | 0                |              |
| REAP B.4.1 Hub for renewable development in Scotland      |         |         |              | LEAMS - MAKI monthly average                              | 74                                 | 79               |              |
| LPI08 - Inveraray Jail                                    | 66,487  | 65,481  |              | Improvements in Children's Play Facilities MAKI           |                                    |                  |              |
| Visitor numbers to MAKI VICs                              | 132,755 | 144,484 |              | Older People - MAKI                                       |                                    | Red              |              |
| Progress of MAKI flood prevention schemes                 |         |         |              | Adult Protection - MAKI                                   |                                    | Green            |              |
| CHORD - Campbeltown                                       |         | Green   |              | Learning Disability - MAKI                                |                                    | Red              |              |
| Tayinloan Pier - work commences                           |         |         |              | Mental Health - MAKI                                      |                                    | Green            |              |
| Road traffic collisions MAKI                              | 23.8    | 12.0    |              | Children in Care - MAKI                                   |                                    | Green            |              |
| Drug crimes MAKI  | 22.6    | 36.0    |              | Adult Literacy - MAKI                                     |                                    | Green            |              |
| Anti-social behaviour MAKI                                | 305.0   | 239.0   |              | MAKI06.1 Funding of Kintyre Way                           |                                    |                  |              |
| Perception - fear of crime MAKI                           |         | 11.9 %  |              | AWAIT DATA - Uptake of benefits & welfare rights MAKI     |                                    |                  |              |
| AWAIT DATA - No of joint working initiatives MAKI         |         |         |              | AWAIT DATA - No of affordable houses built MAKI           |                                    |                  |              |
|   |         |         |              | HMIE positive School Evaluations - MAKI                   |                                    | 100 %            |              |
|   |         |         |              | HMIE overall average score per inspection - MAKI          | 0.0 %                              | 0.0 %            |              |
| Population MAKI   | 21,714  |         |              | Customer Feedback MAKI                                    | No. of Surveys in period           | Await local data |              |
| % MAKI population that are of working age                 | 61.6 %  |         |              |   | No. with Satisfaction above target |                  |              |
| Number of dwellings MAKI                                  | 11,863  |         |              |   |                                    |                  |              |